

Privacy Policy

VR Overseas Consultancy is committed to safeguarding the personal data of all users and clients. This Privacy Policy outlines how we collect, store, use, and protect your information in compliance with applicable data protection laws.

Information We Collect

- Name, contact number, and email address
- Educational background, preferred countries, and visa details
- Information provided through enquiry or consultation forms
- Any communication or correspondence shared via email or website

Purpose of Collection

- To provide accurate and personalized consultation services
- To assist with student visa and immigration documentation
- To schedule consultations and respond to your inquiries
- For internal analysis and service improvement

Data Protection & Storage

- We implement appropriate technical and organizational measures to secure your personal information.
- Data is stored on secure servers and is only accessed by authorized personnel.
- We do not sell or disclose your personal information to third parties unless required by law or with your explicit consent.

Cookies and Tracking

- Our website uses cookies to enhance your browsing experience. Cookies help us understand user behavior and preferences.
- You may adjust your browser settings to refuse cookies.

Third-Party Services

- We may use third-party tools (like analytics or chat support) that may collect anonymous data for performance evaluation.

User Rights

- You may request access to the data we have collected about you.
- You may request correction, deletion, or restriction of your personal data by emailing us.

Terms & Conditions

By accessing or using the VR Overseas Consultancy website or services, you agree to be bound by the following terms and conditions. Please read them carefully.

Use of Website

- The content of this website is intended for general information regarding international education and visa services.
- We reserve the right to modify or remove content without prior notice.
- You are prohibited from using the website in any way that may damage the site or hinder access for other users.

Intellectual Property Rights

- All materials, including text, graphics, logo, and design, are owned by VR Overseas Consultancy.
- Unauthorized use, reproduction, or redistribution of any part of the website is strictly prohibited.

Service Terms

- Services provided by VR Overseas Consultancy are subject to proper documentation, verification, and legal eligibility.
- We reserve the right to decline services for users who do not meet the necessary requirements.

Limitation of Liability

- VR Overseas Consultancy will not be liable for any indirect or consequential loss related to visa denials or delays.

Refund & Cancellation Policy

We value our clients and are committed to delivering quality consultation and visa services. This Refund & Cancellation Policy ensures transparency regarding all transactions.

Consultation Fees

- Once paid, consultation fees are considered non-refundable due to the personalized nature of the service.

Visa Assistance Fees

- If a client chooses to cancel before documentation or application work has begun, a partial refund may be considered.
- Once our team begins any part of the visa or documentation work, the service fee becomes non-refundable.

Cancellation Requests

- All cancellation requests must be sent in writing to [Insert Email] within 7 days of payment.
- Refund processing time, if applicable, is between 7–14 business days.

Exceptions

- Refunds may be declined if clients fail to provide required documents on time or provide false information.

No Guarantee

- VR Overseas Consultancy does not guarantee visa approval and thus does not offer refunds based on application outcomes.